

# Display Diagnostics

AGRICULTURE

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**TRIMBLE RESELLER CONFIDENTIAL**

## Display Diagnostics

This document describes some possible issues with the display, possible causes, and how to solve them.

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Read this document before you contact technical support.

### The Display Does Not Turn On

Possible Cause	Solution
External power is too low	<ul style="list-style-type: none"><li>• Check the charge on the external power supply</li><li>• Check the fuse if applicable</li></ul> If required, replace the battery.
Internal power is too low	Check the charge on the internal batteries and replace if required. Ensure battery contacts are clean.
External power is not properly connected	<ul style="list-style-type: none"><li>• Check that all power connections are seated properly</li><li>• Check for any broken or bent pins</li></ul>
There is a faulty external power cable	Try a different cable. Check pin outs with a multimeter to ensure internal wiring is intact.

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## The Display is Not Responsive

1. Hold down the power button for 20 seconds.
2. After the display has shut down, press the power button again to power on the display.

## The Map is Not Visible on the Home Screen

If your system has no map on the Home screen, check for:

- Possible modem or cable disconnection.
- Weak signal bars.
- Expired cellular data plan.
- All cables are connected securely.
- Poor GNSS connection. See [GNSS Diagnostics](#).

## For More Information

Contact your local Trimble Regional Sales Manager.